|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **C****NR #**  **SNOW-TEMP** | **CXT Release R#** |  | **Deploy to:** | **GBCXT03D** |

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Environment** (describe the environment in which the implementation will occur (HW/SW/Database, server, special data): | | | | | | | | |
| App Servers: va22dwvcxt001 | | | | | | | | |
| **Back out Procedure** (Describe the process for backing out to previous production environment if needed) | | | | | | | | |
| **Follow this BOIP again, with the following changes:**  9. use “archive” in case we need to send logs to vendor  **10. Use** Backout\_CNR | | | | | | | | |
| **Special instructions for concurrency of steps:** All steps are sequential unless otherwise noted | | | | | | | | |
| **Installation Steps/Instructions** | | | | | | | | |
| **Step** | **Concurrency** | **Responsible Group** | **Server** | **Database** | **Schema** | **Instruction-Task** | **Expected results** | **Comments** |
|  |  | **Env Mgmt** | **ENV**  **3D** | **n/a** | **n/a** | **Inform APM to stop monitoring CXT alerts** | **email sent** | **MM/dd/yy** |
|  |  | **Env Mgmt** | **ENV**  **3D** | **n/a** | **n/a** | [**Run HC on ENV being installed. Resolve existing issues (if any found).**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/ClaimsXten/Procedures/How-to%20Docs/How_To_Run_CXT_HealthCheck_From_EMT_GUI.docx) | **HC Passed** | **MM/dd/yy** |
|  |  | **~~Env Mgmt~~** | **~~N/A~~** | **~~n/a~~** | **~~n/a~~** | [**~~Run Reporting Server Pre-Checks~~**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/ClaimsXten/Procedures/How-to%20Docs/ClaimsXten%20Reporting%20Server%20Pre_Check.docx) | **~~All nodes inactive~~** | **MM/dd/yy** |
|  |  | **~~Env Mgmt~~** | **~~TPIC (cxtTpicFac<env>):~~**  ~~n/a~~ | **~~n/a~~** | **~~n/a~~** | [**~~[Suspend all nodes from TPIC load balancer](https://share.antheminc.com/teams/ITEnvironmentMgmt/Facets/_layouts/WordViewer.aspx?id=/teams/ITEnvironmentMgmt/Facets/Shared%20Documents/How-To%20Documents/Script%20Instructions/README%20-%20Manage%20Load%20Balancer%20Script.docx)~~**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/Global/Procedures/Script%20Readmes/README%20-%20Manage%20Load%20Balancer%20Script.docx) | **~~All nodes inactive~~** | **MM/dd/yy** |
|  |  | **~~Env Mgmt~~** | **~~TPPUI (cxtTppuiFac<env>):~~**  ~~n/a~~ | **~~n/a~~** | **~~n/a~~** | [**~~Suspend all nodes from TPPUI load balancer~~**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/Global/Procedures/Script%20Readmes/README%20-%20Manage%20Load%20Balancer%20Script.docx) | **~~All nodes inactive~~** | **MM/dd/yy** |
|  |  | **~~Env Mgmt~~** | **~~UIAPP (cxtUIAPPFac<env>):~~**  ~~n/a~~ | **~~n/a~~** | **~~n/a~~** | |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | [**~~Suspend all nodes from UIAPP load balancer~~**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/Global/Procedures/Script%20Readmes/README%20-%20Manage%20Load%20Balancer%20Script.docx) | | | | **~~All nodes inactive~~** | **MM/dd/yy** |
|  |  | **~~Env Mgmt~~** | **~~C3 (cxtC3Fac<env>):~~**  ~~n/a~~ | **~~n/a~~** | **~~n/a~~** | [**~~Suspend all nodes from C3 load balancer~~**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/Global/Procedures/Script%20Readmes/README%20-%20Manage%20Load%20Balancer%20Script.docx) | **~~All nodes inactive~~** | **MM/dd/yy** |
|  |  | **Env Mgmt** | **UIApp and TPIC ONLY**  VA22DwVcxt001 | **n/a** | **n/a** | [**Stop UIAPP and TPIC CXT services in environment(s) using EMT GUI**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/ClaimsXten/Procedures/How-to%20Docs/How_To_Stop_ClaimsXten_Services_AUTOMATED.docx) | **services stopped** | **MM/dd/yy** |
|  |  | **Env Mgmt** | **TPIC (archive for 1P, delete for all others)** | **n/a** | **n/a** | [**Archive or Delete the existing CXT logs**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/ClaimsXten/Procedures/How-to%20Docs/How_To_Archive_Or_Delete_CXT_Logs_MASTER.docx) | **Files archived or deleted** | **MM/dd/yy** |
|  |  | **Env Mgmt** | **TPIC and UIApp servers:** VA22DwVcxt001 | **n/a** | **n/a** | [**Install new dictionary file**](file:///\\agpcorp\apps\Local\EMT\COTS\McKesson\ClaimsXten\v6.0\Docs%20%20(Internal)\CXT_Installation_Guide-Dictionary-dat_AUTOMATED.docx) | File installed | **MM/dd/yy** |
|  |  | **Env Mgmt** | **UIApp and TPIC ONLY** | **n/a** | **n/a** | [**Start UIAPP and TPIC CXT services in environment(s) using EMT GUI**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/ClaimsXten/Procedures/How-to%20Docs/How_To_Start_ClaimsXten_Services_AUTOMATED.docx) | services start | **MM/dd/yy** |
|  |  | **Env Mgmt** | **All servers**: VA22DwVcxt001 | **n/a** | **n/a** | [**Perform IIS reset**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/ClaimsXten/Procedures/How-to%20Docs/How_To_Restart_IIS_for_ClaimsXten_iisreset_AUTOMATED.docx) | IIS restarted | **MM/dd/yy** |
|  |  | **~~Env Mgmt~~** | **~~TPIC (cxtTpicFac<env>):~~**  ~~n/a~~ | **~~n/a~~** | **~~n/a~~** | [**~~[Activate all nodes from TPIC load balancer](https://share.antheminc.com/teams/ITEnvironmentMgmt/Facets/_layouts/WordViewer.aspx?id=/teams/ITEnvironmentMgmt/Facets/Shared%20Documents/How-To%20Documents/Script%20Instructions/README%20-%20Manage%20Load%20Balancer%20Script.docx)~~**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/Global/Procedures/Script%20Readmes/README%20-%20Manage%20Load%20Balancer%20Script.docx) | **~~all nodes active~~** | **MM/dd/yy** |
|  |  | **~~Env Mgmt~~** | **~~TPPUI (cxtTppuiFac<env>):~~**  ~~n/a~~ | **~~n/a~~** | **~~n/a~~** | [**~~Activate all nodes from TPPUI load balancer~~**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/Global/Procedures/Script%20Readmes/README%20-%20Manage%20Load%20Balancer%20Script.docx) | **~~all nodes active~~** | **MM/dd/yy** |
|  |  | **~~Env Mgmt~~** | **~~UIAPP (cxtUIAPPFac<env>):~~**  ~~n/a~~ | **~~n/a~~** | **~~n/a~~** | |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | [**~~Activate all nodes from UIAPP load balancer~~**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/Global/Procedures/Script%20Readmes/README%20-%20Manage%20Load%20Balancer%20Script.docx) | | | | **~~all nodes active~~** | **MM/dd/yy** |
|  |  | **~~Env Mgmt~~** | **~~C3 (cxtC3Fac<env>):~~**  ~~n/a~~ | **~~n/a~~** | **~~n/a~~** | [**~~Activate all nodes from C3 load balancer~~**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/Global/Procedures/Script%20Readmes/README%20-%20Manage%20Load%20Balancer%20Script.docx) | **~~all nodes active~~** | **MM/dd/yy** |
|  |  | **Env Mgmt** | **UIAPP and TPIC servers:** VA22DwVcxt001 | **n/a** | **n/a** | [**Validate UIApp and TPIC services using EMT GUI**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/ClaimsXten/Procedures/How-to%20Docs/How_To_Validate_ClaimsXten_UIApp_Server_AUTOMATED.docx) | URLs validate successfully | **MM/dd/yy** |
|  |  | **Env Mgmt** | **TPPUI servers (TPPUI VIP, if applicable):** VA22DwVcxt001 | **n/a** | **n/a** | [**Validate TPPUI Server**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/ClaimsXten/Procedures/How-to%20Docs/How_To_Validate_ClaimsXten_TPPUI_Server.docx) | Able to log into TPPUI | **MM/dd/yy** |
|  |  | **Env Mgmt** | T**PIC servers (TPIC VIP if applicable): :**  VA22DwVcxt001 | **n/a** | **n/a** | [**VALIDATE TPIC Adjudication is functional**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/ClaimsXten/Procedures/How-to%20Docs/How_To_Validate_ClaimsXten_TPIC_Server_AUTOMATED.docx) **(steps 1-10)** | Clean healthcheck | **MM/dd/yy** |
|  |  | **Env Mgmt** | **FACETS: 3D** | **n/a** | **n/a** | [**VALIDATE Claims Adjudication (F3) is functional**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/ClaimsXten/Procedures/How-to%20Docs/How_To_Validate_ClaimsXten_TPIC_Server_AUTOMATED.docx) **(step 11 only)** | F3 of claims successful and claims show up in TPPUI | **MM/dd/yy** |
|  |  | **~~Env Mgmt~~** | **~~C3 servers (C3 VIP, if applicable):~~** ~~n/a~~ | **~~n/a~~** | **~~n/a~~** | [**~~VALIDATE C3 Services are functional~~**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/ClaimsXten/Procedures/How-to%20Docs/How_To_Validate_ClaimsXten_C3_Server.docx) | ~~services functional~~ | **MM/dd/yy** |
|  |  | **~~Env Mgmt~~** | ~~Reporting Server: N/A~~ | **~~n/a~~** | **~~n/a~~** | |  |  | | --- | --- | | |  | | --- | | [**~~VALIDATE Reporting server is functional~~**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/ClaimsXten/Procedures/How-to%20Docs/How_To_Validate_ClaimsXten_Reporting_Server.docx) | | | ~~SERVICES FUNCTIONAL~~ | **MM/dd/yy** |
|  |  | **~~Env Mgmt~~** | ~~No App compare for Dictionary only deployment~~ |  |  | ~~Perform App Compares using the templates in~~ [~~\\VA33DWVFCT318.DEVAD.WELLPOINT.COM\d$\Scripts\CXT\_COMPARE\_TEST\Launchers\~~](file:///\\VA33DWVFCT318.DEVAD.WELLPOINT.COM\d$\Scripts\CXT_COMPARE_TEST\Launchers\%20)  ~~(run as admin, provide master and target environments when prompted):~~  ~~1) TPIC: Master to current\_env\_upgrading  2) UIAPP: Master to current\_env\_upgrading  3) TPPUI: Master to current\_env\_upgrading  4) C3: Master to current\_env\_upgrading  5) Reporting: Master to current\_env\_upgrading  6) TPIC: current\_env\_upgrading to itself 7) UIAPP: current\_env\_upgrading to itself 8) TPPUI: current\_env\_upgrading to itself 9) C3: current\_env\_upgrading to itself  \*\*\*  3D master for 7D~~  ~~7D master for 8Q 8Q master for everything else~~ | ~~no discrepancies~~ | **MM/dd/yy** |
|  |  | **Env Mgmt** | **n/a** | **n/a** | **n/a** | **Send email to Walter/Team when work is complete** | Email Sent | **MM/dd/yy** |
|  |  | **Code Editing** | **Environment** | **n/a** | **n/a** | **Validate Environment** | Environment functional | **MM/dd/yy** |

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| **Comments:** |